

Policy F.Y.I.

From the Policy Unit

Date: 06-26-2026

FYI-489

Please contact the Policy Unit if you have questions regarding this announcement at

DCSSPOLICYQUESTIONS@azdes.gov.



SUBJECT: Policy FYI-489 |National Directory of New Hires (NDNH) Modernization Update

This Policy FYI is to inform team members that the Office of Child Support Enforcement (OCSE) has modernized the National Directory of New Hires (NDNH) and migrated from a mainframe platform to the cloud. This upgrade will better support long-term system reliability, efficiency, and service delivery for child support agencies.

As part of this modernization, staff may temporarily receive NDNH response files later than usual, while additional data quality checks before transferring the files are completed.

The importance of timely and dependable data exchanges are recognized. If you notice any data issues, please contact FPLSLocateTeam@acf.hhs.gov.

We urge DCSS team members to view this information directly on The PORT and not create a separate personal file.

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